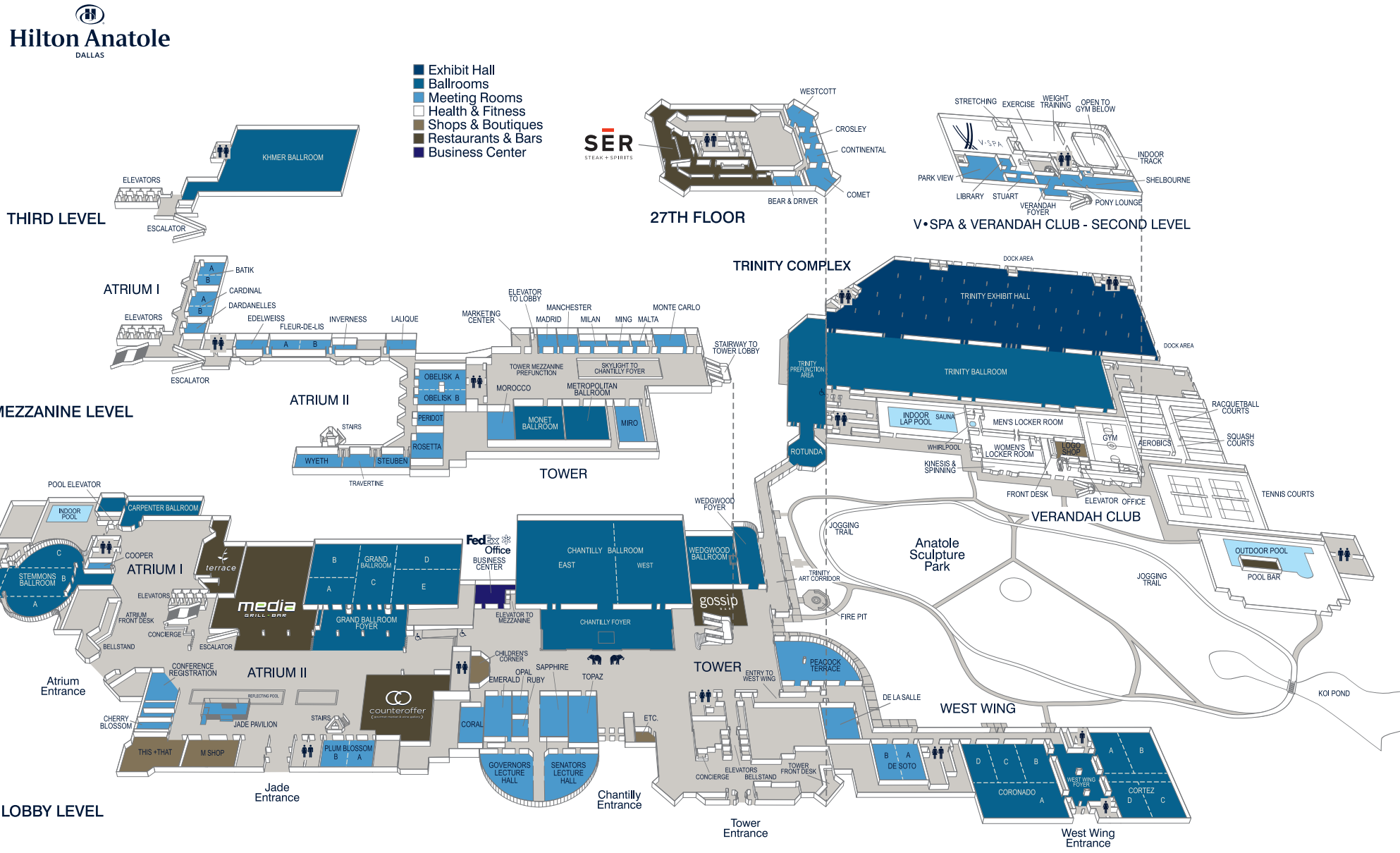HOTEL FACILITIES